



**June 2021**

## **Riviera West/Harbor View Summertime News and Information**

Welcome to summer 2021! As the sun climbs its way to the solstice, we look forward to getting out and about, recreating and enjoying the beautiful weather. This summer bulletin will bring you up to date on important projects as well as the things we can do to keep our community safe and enjoyable.

### **Swimming pool opens on Saturday, May 29**

The swimming pool will open for use by community members and their guests on Saturday, May 29. Until June 15 we will observe COVID-19 restrictions, which include:

- ♦ Bring your own chairs and lounges
- ♦ Observe social distancing by having your party stay within the yellow marked areas which also indicate reduced capacity guidelines.
- ♦ Use provided hand cleaners at the pool and the restrooms.

These restrictions will be lifted on June 16 and we will restore tables, chairs and lounges for your use. Please observe the posted pool rules and remember that you are responsible for anyone you let use your key card. The water aerobics program is temporarily suspended and will resume at a date to be announced.

Pool hours:

Regular Use: Monday - Friday 11 am to 8 pm, Saturday and Sunday 10 am to 8 pm

Lap Swim: Monday - Friday 10 am to 11 am, Saturday and Sunday 9 am to 10 am

NOTE: The pool will close at the end of the season when the heating equipment (propane furnace & passive solar array) can no longer keep the water at a comfortable level. Overnight air temperature is the prime element in this equation. An experiment last year with allowing access to a cold-water pool was not successful, causing confusion and misdirected complaints about the water temperature.

[CLICK HERE](#) for more swimming pool information.

## **The office will open to visitors June 16**

The HOA/Water Company office will open for face-to-face interaction beginning June 16, 2021. We invite non-vaccinated individuals to wear a mask for their protection while in the office. You can always use the drop box on the side of the building if the office is closed.

### Office Hours:

Monday	9 am – 3 pm
Tuesday	9 am – 3 pm
Wednesday	9 am – 11 am
Thursday	9 am – 3 pm
Friday	9 am – 3:30 pm
Closed Saturday & Sunday	

Phone: 707-279-8544  
email: [rivierawest@gmail.com](mailto:rivierawest@gmail.com)

## **Annual meetings June 19: Join us in person!**

The annual meetings of the Riviera West HOA and Harbor View Mutual Water Co. will take place on Saturday, June 19; the HOA meeting begins at 9 am and the Water Company at 11 am. These will be in-person meetings held in the clubhouse. Non-vaccinated individuals are invited to wear a mask for their protection.

This meetings will also be conducted online using the Zoom application. This application may be downloaded from [www.zoom.com](http://www.zoom.com). Watch your email for a notice on Zoom access information.

Refreshments will be provided courtesy of the Riviera West Ladies' Club.

## **Fire safety inspections**

The fire safety inspections of all parcels in Riviera West have been completed and notices of non-compliance will be issued to cited parcels. Owners have 45 days to clear their lots. Contact the office for a list of known contractors and/or assistance with arranging work.

## **Free chipping day scheduled for the last week of July**

Property owners may set out piles of cleared debris now in accordance with our chipping guidelines. A new guideline requires the separation of oleander limbs from other material.

[CLICK HERE](#) for chipping day guidelines.

## **Community yard sale June 11 and 12**

The ever-popular Riviera West community yard sale did not take place last year due to the Covid situation. We are rebounding with style this summer with a year's worth of extra treasures to offer! The association will publicize the sale and place signs at the Riviera West entrance.

How it works: Participating residents host their sale in their own driveway or garage. Additional signage will be provided, and a map showing yard sale addresses will be distributed so buyers will find your sale. To be sure your address appears on the map contact the office, preferably by email and we will list your property. The community yard sale is organized by the Riviera West Ladies' Club and we thank them for their efforts. Happy selling!

## Water conservation is essential in 2021:

### An important message from Harbor View Water Company

Living in California, we've come to appreciate how precious water is to the health and safety of our community. As you make plans to protect your home during fire season, add water conservation to your checklist. Even the simplest changes can have a significant impact.

As owners and customers of the water company, there are things you can do this year:

- Adjust sprinkler heads and fix any leaks
- Install drip irrigation system with a smart controller
- Water plants early in the morning or late in the evening
- Use inorganic mulch such as decomposed granite, gravel, or rock around plants
- Wash your car with a hose equipped with a shut-off nozzle. Don't let water run down your driveway. Or if available, take it through the car wash when you fill up your gas tank.
- Sweep your driveway, don't hose it
- Consider installing low-flow devices on your faucets and showers and installing low flow/flush toilets

As a company, we are aggressively moving forward with efforts to replace our leaking water storage tanks.

We are installing radio read meters that allow us to monitor a property's water usage on an hourly basis. And we will be updating our **Drought and Excessive Use Policy** so it will be in effect for any water shortage emergency.

Implementing voluntary efforts now will create good conservation habits for the future. For more information and ways to conserve water, visit [www.saveourwater.com](http://www.saveourwater.com)

### *Embrace Wise Water Use!*

## Riviera West Park

Our new community park provides property owners an attractive, spacious area for relaxation and recreation. The park features picnic tables, barbeques, a bocce ball court and a horseshoe pit. To ensure a cooperative, positive experience for all, the following rules for use of the park have been adopted:

1. The park is provided for use by community members and HOA sponsored events.
2. The Park is open for use from 10 AM to 6 PM during Pacific Standard Time and 9 AM to 8 PM during Daylight Savings Time. Use of the park after dark is prohibited.
3. No more than 4 guests per parcel owner may use the park at one time.
4. The park is not available for rental nor for use by large (8 or more) parties of members & guests unless sponsored by the HOA.
5. Dogs brought to the park must be on leash and under direct control of the owner at all times. Dog play is not permitted. Dog owners are solely responsible for collecting and carrying away all dog leavings.
6. The bocce ball and horseshoe courts shall be used on a shared basis according to a challenge process whereby new players may challenge the winner of the previous match.
7. Park users must completely collect and remove all their trash and materials.

## **It's Bocce ball!**

With the lifting of COVID-19 restrictions, it is time to promote full use of our professionally constructed bocce ball court. Bocce ball is the second-most often played outdoor game in the U.S. Everyone can easily learn and play. We will be organizing a league and scheduling a seasonal tournament in the near future. Watch for a notice calling for interested community members. The balls needed to play are stored in the metal storage box. Call the office for the combination to the lock. Or, you can provide your own bocce ball set.

A horseshoe pit is also available at the park for members' use. The horseshoes are kept in the metal storage box along with the bocce balls.

## **Hazardous tree removal project**

In the coming months you will notice numerous trees being removed from the community and a large herd of goats munching their way along our southern and western borders. These activities are part of a grant we obtained in cooperation with Riviera Heights HOA from the Clear Lake Environmental Research Center (CLERC) to remove hazardous trees that pose a fire danger and potential to block evacuation roads within the communities.

The HOAs also received additional funds to help maintain the firebreaks that currently surround the communities. We received \$189,000 (\$94,500 to each HOA) which was half what we requested. The funds will allow us to remove about 45 hazardous trees in Riviera West. Owners of trees that have been selected for removal have received permission requests in the mail.

Goats will be used to clear 66 acres of fire breaks around the community. Residents are advised not to approach the goats or allow children to visit the goats as they are guarded by very large, very protective dogs. The project will take most of 12 months to complete.

## **Short-term rentals in Riviera West**

Riviera West does not prohibit short term rentals (i.e., vacation rentals, Airbnb, etc.) subject to the following conditions:

- Tenants must be made aware of (i.e. provided a copy of) and must follow Riviera West Rules and Regulations. Any violations are the responsibility of the property owner. As with any Riviera West property owner, violation fines and penalties will apply.
- Short term tenants are permitted to use the swimming pool, park and marina when provided with the owner's access card and behave in accordance with all use regulations.

## **Provide tenant contact information to the Water Company**

Please be sure to inform the office of your tenants' contact information. We need to be able to reach them regarding water service, emergency situations and general information. When a new tenant moves in, contact the office at 707-279-8544.

Whether or not you use the Harbor View online bill pay and whether or not you want to go paperless, please register on our Client Portal.

## Have you registered at the new Harbor View Water online portal?

Whether or not you use online bill-pay and whether or not you want to go paperless, please register on our Client Portal.

You can view your current and past bills, link multiple locations, and update your email address. Keeping your email address current ensures you will receive service updates, power outage notices and other vital information.

**harborviewmutual.epayub.com**

The screenshot shows a web browser window with the URL [harborviewmutual.epayub.com/Account/Login?ReturnUrl=%2F](http://harborviewmutual.epayub.com/Account/Login?ReturnUrl=%2F). The page features the Harbor View logo in the top left and a 'REGISTER' button in the top right. A large banner image of a lake and hills is in the background. On the left, a 'Please Note' box states: 'All credit card and E-check transactions incur a processing fee that is the greater of \$4.50 or 2.5% of the total payment.' On the right, a 'Log In' form is displayed with fields for 'User Name' (containing 'XXXX') and 'Password' (containing four dots). Below the password field are links for 'Forgot your password?' and 'Register here.' Two buttons, 'LOG IN' and 'QUICK PAY', are at the bottom of the form. The footer contains contact information for Harbor View Mutual Water Company, including address, phone, email, and office hours.

Please Note: All credit card and E-check transactions incur a processing fee that is the greater of \$4.50 or 2.5% of the total payment.

**Log In**

User Name  
XXXX

Password  
....

Forgot your password?

**LOG IN** **QUICK PAY**

Don't have an account? [Register here.](#)

**Harbor View Mutual Water Company**  
8475 Harbor View Drive  
Kelseyville, California 95451

**Contact Us**  
Phone: 707-279-8544  
Water Emergency: 707-279-4143  
Email: [harborviewwater@gmail.com](mailto:harborviewwater@gmail.com)

**Office Hours**  
Monday, Tuesday and Thursday 9:00 - 3:00  
Wednesday 9:00 - 11:00  
Friday 9:00 - 3:30

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For water company issues, please use our new email address: [harborviewwater@gmail.com](mailto:harborviewwater@gmail.com). Make sure you include in the message your name, property address, and a phone number where we can reach you.

**For water company emergencies  
Call the water treatment plant at 707-279-4143**

## Have fun and make a difference - Volunteer!

Volunteers are at the heart of our community from the Boards of Directors to the folks planting daffodils on Riviera West Drive. Interested in social events? Join the Ladies' Club/Social Club. Want to strengthen our fire resiliency? Join the Fire Safety Committee. Keep our pool orderly and pleasant by joining the Pool Committee. And there are many other opportunities including informal work parties announced from time to time. Contact the office if you want to learn more, and THANK YOU to our active volunteers!